

THE IMPELEMENTATION OF INNOVATIVE POLICE RECORD MANAGEMENT IN POLICE STATION 5 FAIRVIEW QUEZON CITY: AN ASSESSMENT

ABSTRACT

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Police records are official documents maintained by law enforcement that include arrest details, charges, convictions, and other relevant legal actions. These records are crucial for crime prevention, investigation, and evidence collection. At Police Station 5 in Fairview, the implementation of an innovative Police Record Management System aims to enhance efficiency, data security, and public service. This system supports officers and fosters community trust by promoting transparency and accountability. The digital transformation also strengthens collaboration across departments and aligns with goals for improved policing through data-driven decision-making, ultimately contributing to a safer and more reliable police force in Quezon City. The study employed a quantitative, descriptive research approach to evaluate the Police Record Management System at Police Station 5 in Fairview, Quezon City. Data were collected through surveys and a phenomenological method to capture participants' experiences, ideas, and opinions. The researchers aimed to systematically describe the convenience and effectiveness of the system without manipulating any variables, focusing on detailed observations gathered through well-designed questionnaires. The study involved 50 police officers from Station 5 in Fairview, Quezon City, most of whom were male, aged 34–41, non-commissioned officers, and holders of bachelor's degrees. Results indicated that the Police Record Management System significantly enhanced public safety, accuracy, efficiency, and transparency, receiving a high overall rating of 3.86. The transition to digital records reduced errors and improved data reliability, supported by features such as automated data input and real-time synchronization, which earned a composite mean score of 3.74. Most respondents from Police Station 5 in Fairview were male, aged 34–41, and held a bachelor's degree, reflecting a relatively young and educated police workforce. The study found that the police record management system significantly improved accuracy, accessibility, and efficiency. However, challenges such as manual data entry errors and system downtimes were identified, leading to recommendations aimed at further enhancing overall system performance.

RECOMMENDED CITATION

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